

Cookies Policy

1. Introduction

Tapio ("**Tapio**", "**We**," "**Us**," or "**Our**") is committed to respecting the privacy of the individuals whose personal data We process ("**You**" or "**Your**") and to treating such data in the strictest confidence and in accordance with applicable law.

We maintain a strict privacy policy and We are committed to being transparent about the technologies that are used on Our website and platform.

This Cookie Policy explains how We use cookies and similar technologies (like pixels) on:

- Tapio website (tapio.eco)
- Tapio platform (app.tapio.eco)

2. Data controller

The controller of the processing of personal data We collect via Our website or platform is:

Tapio SRL

Avenue Louise 231

1050 Brussels - Belgium

info@tapioview.com

BCE 0741.588.45

3. What is a cookie

Most websites use cookies. Cookies are small text files, containing information saved by a website, on a computer or by a mobile application on a user's smartphone.

Cookies make it possible to identify You and to memorise various pieces of information in order to facilitate Your browsing on a site or a mobile application, to ensure the good functioning of these tools or to make them more effective, for example by memorising Your language preferences.

4. Why do we use cookies

On Our platform, We use cookies primarily to manage user sessions and store preferences.

On Our website, cookies are mainly used to support analytics and performance monitoring, helping Us understand how users interact with Our site and improve their experience.

As mentioned in Our Privacy Policy, We also use external processors to collect feedback and enhance Our website and platform. These processors require the use of cookies for that purpose.

5. Types of cookies

Strictly necessary cookies

These cookies are essential for browsing on Our website or platform or strictly necessary for the provision of a service specifically requested by a user.

Deleting this type of cookies can lead to browsing difficulties and is therefore strongly discouraged.

Preference Cookies

Preference or functional cookies collect information about Your choices and preferences and make Your browsing more pleasant and personalised.

In particular, these cookies make it possible to memorise the language chosen during Your first visit to Our website or platform in order to personalise it accordingly.

Analytical (statistical) cookies

These cookies are used to gather information about Your use of the website or platform in order to improve the content of the Website, make it more suitable to Your needs and easier to use.

For example, these cookies show Us the most visited pages, or help to identify the difficulties that may be encountered during browsing.

For marketing purposes, Our website may from time to time also include pixel images such as LinkedIn Insight Tag to track the website activity.

6. How to configure cookies

a) On Our website

You can manage your cookie preferences at any time by clicking the "Consent Preferences" button.

Moreover, you can always configure cookies through Your browser settings. Each browser (Internet Explorer, Safari, Firefox, Google Chrome etc.) has its own way of configuring cookies. To find out how to configure Your browser, visit <https://allaboutcookies.org/how-to-manage-cookies>. If You use different computers, smartphones and/or tablets, remember to configure each device to match Your cookies preferences.

Please note that You will still be able to view Our Website if you disable cookies but some interactions may not work normally.

b) On Our platform

On Our platform, there is currently no option to configure or disable cookies. Nevertheless, You can always block or delete cookies by adjusting Your browser settings, as outlined above.

Please note that disabling cookies may impact certain features or functionality.

7. Contact us

If You have any questions or concerns about the cookies We use, please contact Us:

- By e-mail: privacy@tapioview.com
- By post: Avenue Louise 231, 1050 Brussels – Belgium.